



# PREMIUM FABRIC SEVEN-YEAR LIMITED WARRANTY

(pro-rata during the third through seventh year)

**PREMIUM FABRIC SEVEN-YEAR LIMITED WARRANTY:** Cover-Pools Incorporated ("Cover-Pools") warrants all fabric used in a Cover-Pools system to be free of defects under normal use and service for seven (7) years from the date of purchase (the "Warranty Period") as specifically provided hereinafter.

In the first two (2) years of the warranty period, Cover-Pools will arrange for the repair or replacement of the defective cover without charge for materials. During years three (3) through seven (7) of the Warranty Period, the costs of repair or replacement will be prorated at 1/84 per month for each remaining month of the warranty, not including any costs for labor. Cover-Pools will not be responsible for any charges associated with or resulting from labor costs after the first year of the Warranty Period.

This warranty does not apply to products that have been moved from their original installation sites. The liability of Cover-Pools shall not exceed the replacement of the defective product or its parts, and does not include transportation costs and/or costs for labor to service or repair the defective product after the first year of the Warranty Period. Cover-Pools is not responsible for charges or delays incurred when a servicer is unable to perform service due to lock outs, animals, intolerable pool or spa water temperature when entry into the pool is required for service, service refusals, etc. No reimbursements will be made for loss and/or usage of water, fuel or other resources resulting from product defects. A third-party service provider may charge the end-user/customer for parts and/or labor required to resolve any issue not covered by warranty, such as improper installation; Cover-Pools is not responsible for these charges.

Cover-Pools warrants that during the Warranty Period the cover fabric will not shrink or deteriorate as to its imperviousness to water to such an extent that water could penetrate the cover in an amount that makes the cover no longer reasonably operable. This warranty does not cover failures, defects, malfunctions or complaints resulting from the following:

1. Failure to properly install, operate or maintain the product in accordance with Cover-Pools' published installation, operation and/or maintenance manuals.
2. The occurrence of minor pinholes.
3. Fading of the vinyl and/or webbing.
4. The workmanship of any installer or service professional.
5. Use of non-factory authorized parts or accessories in conjunction with the cover(s).

This is the only warranty given by Cover-Pools. No one is authorized to make any other warranties on behalf of Cover-Pools. IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MERCHANTABILITY AND THE IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE EXPRESS WARRANTIES LISTED ABOVE. Some states and/or provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Cover-Pools expressly disclaims and excludes any liability for consequential, incidental, indirect, or punitive damages for breach of any expressed or implied warranty. In no event shall Cover-Pools be liable for incidental or consequential damages of any nature, including damage to tile, stone, coping, fixtures, skimmers or skimmer covers, plumbing, drains, landscaping, animals, plants, or dwellings. Some states and/or provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to you.

This warranty gives you specific legal rights. You may also have other rights that vary by state and/or province. For warranty consideration, contact the installer and provide the following information: proof of purchase, identification of the equipment, date of completion of installation, and nature of defect(s). Service will be provided by the dealer during normal business hours. For the location of the nearest independent dealer and/or distributor, call or write Cover-Pools Customer Service Representative. All parts shipped F.O.B. Salt Lake City, Utah.

ISSUED TO: \_\_\_\_\_ EFFECTIVE DATE: \_\_\_\_\_

INSTALLING DEALER: \_\_\_\_\_

THIS WARRANTY IS EFFECTIVE WHEN SIGNED AND DATED. PROOF OF PURCHASE MUST BE PROVIDED. FAILURE TO PAY ALL CHARGES IN ACCORDANCE WITH THE ORIGINAL TERMS OF THE SALE SHALL NULLIFY THIS WARRANTY. FAILURE TO PROPERLY INSTALL, OPERATE OR MAINTAIN THE PRODUCT IN ACCORDANCE WITH THE PUBLISHED INSTALLATION, OPERATION AND/OR MAINTENANCE MANUALS WILL NULLIFY THIS WARRANTY; IT IS THE SOLE RESPONSIBILITY OF THE PURCHASER/HOMEOWNER TO VERIFY THE STANDING OF THE INSTALLER AND TO CONFIRM THAT THE INSTALLER IS QUALIFIED, LICENSED AND/OR INSURED ACCORDING TO STATE REQUIREMENTS.

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Cover-Pools Incorporated is a wholly owned subsidiary of Zodiac Pool Systems, Inc.

## FACTS ON FABRICS

Our customers sometimes have questions about the extra slack in the pool cover. There are a few reasons we have slack in our pool covers:

1. The pool cover may need to handle rain and snow loads. Without extra slack, the pool cover and, in some cases the pool, could sustain substantial damage from excessive weight.
2. The pool cover fabric will shrink, sometimes as much as one percent. This may seem negligible; however, this percentage can amount to as much as three to four inches on a 20-foot wide pool cover.
3. Indoor pools are commonly heated year-round. They may shrink more than an outdoor pool cover.

The amount of slack is typically determined by the width of the pool, water level drop, and the geographical area.

## FABRIC CARE

- Always remove standing water from the top of the cover and patch small holes as soon as possible.
- Remove any sharp objects from the cover before uncovering the pool.
- Remove any leaves or dirty water before they have a chance to leave a residue.
- To remove dirt, organic matter, or undissolved solids from chemicals, rinse the cover fabric with fresh water. Note that indoor covers may seldom appear dirty; however, harmful chemical deposits can build up on top of the fabric, and if not rinsed off regularly, can cause premature fabric failure.
- To remove stubborn stains, use a soft bristle brush and scrub the cover with fresh, clean water. For oils like suntan lotion or leaf stains, or anything that cannot be removed by just scrubbing, try using a small amount of non-detergent cleanser such as Ivory® bar soap (not dish-washing liquid). Use the bar soap on a wet cloth and scrub the soiled area. Then, rinse well with fresh water.
- Never use detergents on the vinyl.
- To remove algae stains, especially black algae which may be seen underneath the cover, use a mixture of water and bleach such as Clorox® bleach. Specifically use household bleach, not just the pool's chlorine, at one (1) part bleach to nine (9) parts water. Always add the bleach to the water not water to the bleach to make this solution. Make sure to read the label on the bleach and follow all of the manufacturer's precautions. This solution may be wiped directly on the algae.

## CHEMICALS AND YOUR COVER

The primary thing to remember regarding chemicals and your new cover is that the chemical program may be different from that of a pool without a cover. With proper use, the cover will substantially diminish the loss of chemicals. Therefore, any previous chemical programs for pools without covers may need to be adjusted to maintain proper chemical balance in your covered pool.

You must avoid a build-up in the quantity of chemicals in the pool water that can result in serious damage to pool walls and equipment. Such a build-up may also create an improper water balance which may cause deterioration of the vinyl cover. A deterioration so caused is not covered by the warranty. After adding any chemicals to your pool, allow the chemicals to circulate before closing the cover. If you are unsure if it is safe to close the cover, test the water at the surface with your test kit. **\*IF IT IS SAFE TO SWIM IN, IT IS SAFE TO COVER!**

In our testing we have found that high alkalinity or high chlorine levels can begin to break down the cover prematurely. Some pH adjusters may create harmful levels of alkalinity (high pH) if not allowed to mix with the water before the cover is closed. The same is true with chlorine shocks: some chlorine shocks require as long as 12-24 hours to return to swim-safe range. Since this would require leaving the pool uncovered for an extended period, we recommend the use of a non-chlorine shock. With this type of shock, the cover may be closed in 30 minutes or less. Please check with your pool service company for proper usage.

Making sure your water is balanced should be on top of the checklist before covering the pool for extended periods of time (such as winterizing). Recheck the water balance after the chemicals have had a chance to mix completely. This may require checking the pool water a day or two later. When covering the pool for long periods of time, adjust your ozone generators and chemical feeders to an appropriate level for a covered pool. Constant long-term build up of ozone can damage the fabric.

Patch even the smallest holes as soon as they occur with the vinyl patch kit. If water penetrates the vinyl and comes in contact with the scrim (the thread reinforcing), the thread will soak up water and carry chemicals and contaminates to the inside of the material. This may lead to stiffening and/or delamination of the vinyl. Patching should be done on both sides of the hole in the cover if possible.

Please make sure your pool service company or anyone in charge of pool maintenance is aware of this information.

**WARNING!** Never leave an uncovered pool unattended. Instruct anyone you allow to operate your cover to never leave an uncovered pool unattended.

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